

# Old Mutual Wealth Life Assurance is changing... to ReAssure



ReAssure

# Welcome to ReAssure You're in good hands

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**The ReAssure group looks after over 2 million policies for our customers, with total investments of around £41 billion – making us the sixth largest life and pensions group in the UK.**

We're experts in taking policies from other companies and introducing them to our leading service and proposition.

Since we began over 50 years ago we've taken on policies from several companies, including Barclays, HSBC and Guardian.

As well as this scale and experience, we've been awarded an A+ (Strong) rating by leading ratings agency Fitch who noted,

*"...ReAssure's rating reflects the insurer's strong business profile and profitability and very strong capital position."*

A team of approximately 300 people have transferred to ReAssure Life Limited and will be fully dedicated to continuing excellent service for Old Mutual Wealth Life Assurance customers and their Advisers. It's the same experienced people, using the same systems and based in the same office location in Southampton.

“ ReAssure is an excellent home for Old Mutual Wealth Life Assurance as it's a well-established, highly regarded company that is committed to delivering excellent customer outcomes and has values similar to our own. ”

Quilter plc



## Putting customers first

Looking after our customers is central to everything we do. This was recognised at the 2018 UK Contact Centre awards and 2019 Protection Review awards.



## Extra care when it's needed most

Our Vulnerable Customers Policy makes sure we're taking special care of customers who need extra support.

## £10m+

We're making a multi-million pound investment in our online proposition – giving you access to a modern, industry-leading service.

# 99%

We're there when you need us, paying out on over 99% of claims in 2019.



## Giving something back

We've raised over £179,000 for Age UK through our corporate partnership, and recently donated £250,000 to their Coronavirus Emergency Appeal. Closer to home, we were a winner at the 2019 Shropshire Business Awards for our work with local schools and colleges.



# Our history



You can learn more about ReAssure, our history and our service at [reassure.co.uk](http://reassure.co.uk)

We've been welcoming customers from other companies since 1982. Here's an overview of our most recent activity:



**Combining excellent  
service and a reliable  
home for your money  
to help protect what  
matters most – your  
family and your future.**

**ReAssure.  
It's what we do.**



**ReAssure**

**[reassure.co.uk](https://reassure.co.uk)**

Old Mutual Wealth Life Assurance Limited is registered in England & Wales under number 1363932. Registered Office at Old Mutual House, Portland Terrace, Southampton SO14 7EJ, United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services register number 110462.

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